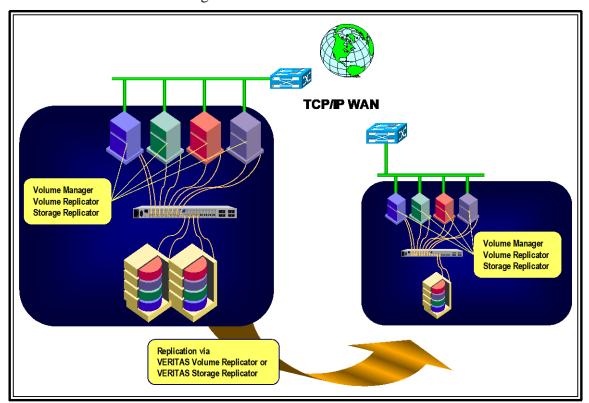


HyperIP®: VERITAS Replication Application Note

Introduction

HyperIP is a Linux software application that quantifiably and measurably enhances large data movement over big bandwidth and long-haul IP networks. HyperIP® is a working example of RFC3135. RFC3135 describes techniques used to mitigate TCP performance problems over long-distance wide-area networks. These techniques are called "TCP Performance Enhancing Proxies" (PEP). HyperIP® is the most recent iteration of a production-hardened transport, deployed in hundreds of Fortune 1000 accounts, that eliminates the severe, negative impact of packet loss (caused by jitter, BERS, router buffer overruns, congestion, and network latency on TCP/IP data transfers.)

VERITAS is the acknowledged market leader in server-to-server DR and Business



Continuity software. VERITAS replication software includes Volume ReplicatorTM, Storage ReplicatorTM, NetBackupTM, and FlashSnapTM. All VERITAS replication applications piggyback on VERITAS' market dominant Volume Manager. They run on Windows, Linux, and UNIX servers and can replicate 1-to-1, 1-to-many, or many-to-many, synchronously or asynchronously, complete volumes, or incrementally, guaranteeing data integrity, data consistency, and write order. VERITAS replications applications are tightly integrated with all VERITAS products and also integrate with most major databases including Oracle, Sybase, SQL Server, DB2, and Exchange.



VERITAS replication applications replicate natively utilizing industry standard TCP/IP or UDP/IP. WAN performance is normally quite adequate. This changes when the WAN exceeds distances of 250 miles (400 Km), bandwidth requirements exceed 10Mbps, and the network starts to experience packet loss, then throughput drops quickly and dramatically. Most TCP/IP networks are designed for packet loss of approximately 1%

Throughput continues to degrade as distance and packet loss (from bit error rates, congestion, router buffer overflows, or jitter) increases. Packet loss means significantly higher retransmission rates. The net effect is much lower VERITAS replication applications throughput. The fault falls squarely on TCP. HyperIP® is designed to provide VERITAS with the throughput it requires by eliminating the limitations of TCP.

TCP high bandwidth long haul issues and limitations

Several characteristics of TCP/IP cause it to perform poorly over high bandwidth and long distances:

□ Window Size

Window size is the amount of data allowed to be outstanding (in-the-air) at any given point-in-time. The available window size on a given bandwidth pipe is the rate of the bandwidth times the round-trip delay or latency. Using a cross-country OC-3 link (approximately 60 ms based on a total 6000-mile roundtrip) creates an available data window of 155Mbps x 60ms = 1,163Kbytes. A DS3 satellite connection (540 ms roundtrip) creates an available data window of 45Mbps X 540ms = 3,038Kbytes.

When this is contrasted with standard and even enhanced versions of TCP, there is a very large gap between the available window and the window utilized. Most standard TCP implementations are limited to 65Kbytes windows. There are a few enhanced TCP versions capable of using up to 512Kbytes or larger windows. Either case means an incredibly large amount of "dead air" and very inefficient bandwidth utilization.

□ Acknowledgement Scheme

TCP causes the entire stream from any lost portion to be retransmitted in its entirety. In high bit-error-rate (BER) scenarios this will cause large amounts of bandwidth to be wasted in resending data that has already been successfully received, all with the long latency time of the path. Each retransmission is additionally subjected to the performance penalty issues of "Slow Start".



□ Slow Start

TCP data transfers start slowly to avoid congestion due to possible large numbers of sessions competing for the bandwidth, and ramp-up to their maximum transfer rate, resulting in poor performance for short sessions.

□ Session free-for-all

Each TCP session is throttled and contends for network resources independently, which can cause over-subscription of resources relative to each individual session.

The net result of these issues is very poor bandwidth utilization. The typical bandwidth utilization for large data transfers over long-haul networks is usually less than 30% and more often less than 10%.

As fast as bandwidth costs are dropping, they are still not free.

Implications for VERITAS Replication applications on TCP/IP long haul networks

New regulations, business continuity, and disaster recovery has led to a surge of storage-to-storage replication applications over the WAN. Man-made (9/11, blackouts, human error) and natural (hurricanes, earthquakes, tornados, firestorms) disasters have driven demand. TCP/IP has quickly become the preferred VERITAS WAN protocol of choice. There are three reasons for this:

- 1) The market perceives bandwidth is essentially free. This is because the TCP/IP WAN bandwidth already exists for interactive traffic. Conventional wisdom is that snapshots and replication occur at night or on weekends. This is when the majority of users are not utilizing the network. Thus allowing already existing TCP/IP bandwidth to be leveraged by the VERITAS replication applications without negatively impacting current applications.
- 2) Dedicated, separate VERITAS replication WANs are not required. This also eliminates separate WAN management.
- 3) Additional bandwidth implemented for the VERITAS replication applications will be shared by the interactive TCP/IP applications.

The facts show that TCP/IP bandwidth is neither free nor is there often enough to accomplish the VERITAS replication in the window of time allotted. TCP/IP bandwidth utilization and long haul issues are rarely taken into account in calculating bandwidth requirements. The most likely result is a bandwidth shortfall. This means either the VERITAS replication cannot complete within the window of time allotted, or the user must buy more bandwidth.



The cost effective solution: NetEx HyperIP®

HyperIP® was designed specifically for large amounts of data over big bandwidth and long distance, to be highly efficient regardless of the packet loss. HyperIP® is a standard TCP/IP network node requiring no modifications to LAN/WAN infrastructures and no proprietary hardware. It provides transparent "acceleration" across long-haul high bandwidth WANs.

HyperIP® delivers the following benefits:

□ Window size

The HyperIP® transport protocol keeps the available network bandwidth pipe full. The results are 90+% efficient link utilization. It eliminates the discrepancy between maximum available bandwidth and the results provided by native TCP/IP.

□ Acknowledgement scheme

HyperIP® transport protocol retransmits only the NAK'd segments and not the data that has already been successfully sent.

□ Slow Start

Configuration parameters allow HyperIP® to start transmissions at a close approximation of the available session bandwidth.

Dynamic adjustments

When feedback from the receiver in the acknowledgement protocol is received, HyperIP® quickly "zeroes-in" on the appropriate send rate for current conditions.

□ Session pipeline

HyperIP® design allows traffic from multiple TCP sessions to be aggregated over a smaller set of connections between the HyperIP® devices, enabling a more efficient use of the bandwidth and less protocol overhead acknowledging many small messages for individual connections.

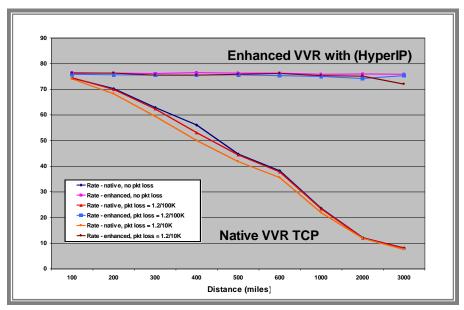
□ Compression Engine

The HyperIP® compression engine compresses aggregated or concatenated HyperIP® packets versus individual TCP/IP packets and utilizing much larger window sizes. The increased compression comes by compressing both the packets and the gaps between the packets. This implementation can increase throughput by up to fifteen times more than standard lossless data compression.



HyperIP®'s incredible VVR test results over long-haul IP WANs

Testing results with VVR have been outstanding. Although the tests did not include the HyperIP® compression engine, the test results throughput was quite impressive. VVR achieved bandwidth utilization consistently exceeding 90% from distances of hundreds of miles (with high bit error rates on dirty lines) to as far as geosynchronous satellite



distances.

What this means to end-users

VERITAS replication throughput on native Ethernet TCP/IP fabrics with HyperIP® is now the highest possible throughput option. Time windows for replication can now be met. The promise of free bandwidth for VERITAS may just turn out to be real.

HyperIP® software components

□ IP-Packet Edge Intercept

This component intercepts IP packets, optimizes them for performance, and reroutes over the HyperIP® protocol on the network.

When a message is intercepted and rerouted, the original IP addressing information is retained and sent as additional protocol information. This allows each message to be reconstructed with the original addressing information at the destination side. A pre-built configuration file describing the HyperIP® configuration is processed at initialization.



□ IP Accelerator

This component establishes and maintains connections with other HyperIP® nodes on the IP network. This IP Accelerator receives intercepted packets from each of the Edge processes. It aggregates these packets into more efficient buffers, and then passes these buffers to the HyperIP® Transport component, which sends them to the HyperIP® node on the other side of the network.

The remote HyperIP® receives these aggregated buffers on the network and passes them on to the IP Accelerator, which sends the packets from the buffer on to the appropriate Edge Interface process.

□ HyperIP® Transport

The transport component provides the transport delivery mechanism between HyperIP® nodes. It receives the optimized buffers from the IP Accelerator and delivers them to the destination HyperIP® node for subsequent delivery to the end destination. It is responsible for maintaining acknowledgements of data buffers and resending buffers when required. It maintains a flow control mechanism on each connection, and optimizes the performance of each connection to match the available bandwidth and network capacity.

Since HyperIP® provides a complete transport mechanism for managing data delivery, it uses UDP socket calls as an efficient, low overhead, data streaming protocol to read and write from the network.

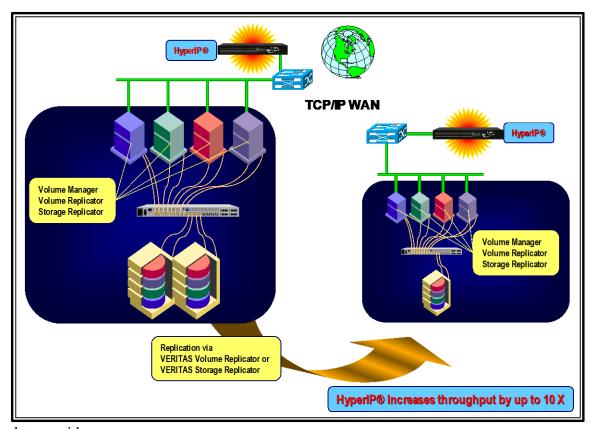
Compression Engine

The HyperIP® LZO-based software compression engine compresses the aggregated packets that are in the highly efficient IP Accelerator buffers. This provides an even greater level of compression efficiency since a large block of data is compressed at once rather than multiple small packets being compressed individually. Testing has demonstrated compression ranging from 2:1 to 15:1.



Summary and Conclusion

HyperIP® provides the highest possible throughput for VERITAS replication applications over TCP/IP WANs. It does this with a "Production Hardened Transport"



that provides:

- Bandwidth utilization that consistently exceeds 90+% regardless of packet loss, distance, or bandwidth exceeding 10Mbps;
- 2:1 to 15:1 compression;
- Elimination of TCP/IP network latency.

VERITAS replication applications over TCP/IP with HyperIP® is the solution of choice.